

Disclosure of Complaints against Custodians and DDPs

A. Data for the Month ending September 2023

S.No	Received from	Pending at the end of the last month	Received during the month	Resolved during the month*	Total Pending at the end of month **	Complaints Pending > 1 month	Average Resolution time^ (in days)
1	Directly from Investors	NIL	NIL	NA	NA	NA	NA
2	SEBI (SCORES)	NIL	NIL	NA	NA	NA	NA
3	Stock Exchanges (if relevant)	NIL	NIL	NA	NA	NA	NA
4	Other Sources (if any)	NIL	NIL	NA	NA	NA	NA
	Grand Total	NIL	NIL	NA	NA	NA	NA

B. Trend of Monthly disposal of complaints for the Financial Year

SN	Month	Carried forward from previous month	Received during the month	Resolved during the month *	Pending at the end of the month **
1	October 2022	NIL	NIL	NIL	NIL
2	November 2022	NIL	NIL	NIL	NIL
3	December 2022	NIL	NIL	NIL	NIL
4	January 2023	NIL	NIL	NIL	NIL
5	February 2023	NIL	NIL	NIL	NIL
6	March 2023	NIL	NIL	NIL	NIL
7	April 2023	NIL	NIL	NIL	NIL
8	May 2023	NIL	NIL	NIL	NIL
9	June 2023	NIL	NIL	NIL	NIL
10	July 2023	NIL	NIL	NIL	NIL
11	August 2023	NIL	NIL	NIL	NIL
12	September 2023	NIL	NIL	NIL	NIL
	Grand Total	NIL	NIL	NIL	NIL

* Inclusive of complaints of previous months resolved in the current month.

** Inclusive of complaints pending as on the last day of the month.

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

C. Trend of Annual (FY) disposal of complaints (For 3 years on rolling basis)

Sr No	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2020-21	NIL	NIL	NA	NA
2	2021-22	NIL	NIL	NA	NA
3	2022-23	NIL	NIL	N/A	N/A
	Grand Total	NIL	NIL	NA	NA